

NUDE FOOD REFUND POLICY

To provide the best customer satisfaction, we provide the following solutions. Feel free to contact us if you have any questions regarding the Return & Refund Policy by calling the restaurant. For immediate response, please call the restaurant. Thank you so much!

Wrong Food

If you get food that is different from your receipt, we sincerely apologize. Please call us as soon as you notice that you received the wrong food. You may come to pick up or ask us to redeliver for free*. Please see our redeliver policy below. **For credit card payments**, we will void the last transaction of your credit card charge and recharge it for the new sterling amount. **For cash payments**, you will be asked to pay the differences of the balance if the new food has a greater value than the wrong food. In the same way, you will receive the difference of balance back if the new food has less value than the wrong food. In some cases, we may offer you a store credit.

Your order will be priority if you come to pick it up. In all cases, please return the wrong food in the original container(s) to our host or driver to avoid an additional charge.*

Missed Food

In the rare occasion that you do not receive food that is on your receipt, we will make it up to you. Please call us as soon as you notice that we missed any food items in your order. You may come to pick up or ask us to redeliver for free*. Please see our redeliver policy below. You may cancel the missed food before we prepare it without any question, and we will refund the amount to a credit card or we will refund you with a store credit. No cash refunds.